

TEXAS MORTGAGE BANKERS ASSOCIATION

# MORTGAGE SERVICING FORUM

November 7 & 8, 2017

Marriott Legacy Town Center | Plano, Texas

Ensuring Excellence in Operations,  
Compliance, and Liquidity.

## *Tentative Schedule*

### Tuesday, Nov. 7

5:00 pm Registration

5:30 pm – 6:30 pm Reception w/Seminar attendees

### Wednesday, Nov. 8

7:30 – 8:00 am Registration & continental breakfast

8:15 – 9:30 am **Welcome & Industry Leaders Forum**

Moderator: Nolan Turner

Panelists: David Allison, James Campbell, Elizabeth DeSilva, Jane Larkin, Adam Saab, Gagan Sharma, and Ramie Word

9:45 – 10:45 am **MSR Economic Landscape: Liquidity and Value in a Dynamic Market**

Moderator: Stephen Fleming

Panelists: Kevin Brungardt, Larry Goldstone, and Creighton Oswald

10:45 – 11:00 am Refreshment Break

11:00 am – 12:00 pm **Practical Tips for Subservicer Oversight**

Moderator: Mike McAuley

Panelists: David Allison, Rebekah Hayes-Champagne, Teresa Sutton, and Clay West

12:00 – 2:00 pm Lunch & Keynote **Ethical Vigilance:**

**How to Create Complete Corporate Cultural Wellness**

Speaker: Rashmi Airan

2:15 – 3:15 pm **Driving Loan Servicing Profitability**

Moderator: Creighton Oswald

Panelists: David Dill, Paul Nagai, and David Slear

3:15 – 4:15 pm **Mortgage Servicing Compliance**

Moderator: TBD

Panelists: Lisa Cockrell, Robert Forster, Stanford A. Stanford Sr., and Laura Stillwell

4:15 – 6:00 pm **Roundtable & Reception**