



5<sup>th</sup> Annual

**MORTGAGE INDUSTRY SEMINAR**

Monday, November 6, 2017

3:00 – 3:05

**Welcome Comments**  
*Commissioner Caroline C. Jones*

3:05 – 3:15

**NMLS Mortgage Data**  
*Supervisory Compliance Examiner– Justin Accola*

3:15 – 3:30

**TDSML Mortgage Examination Data**  
*Supervisory Compliance Examiner – Bill Poe*

3:30 – 3:45

**Social Media**  
*Chief Mortgage Examiner – Ellena Meier*

3:45 – 4:00

**Break**

4:00 – 4:10

**Consumer Complaints**  
*Director of Mortgage Examination - Tony Florence*

4:10 – 4:20

**Enforcement Actions**  
*General Counsel - Ernest Garcia*

4:20– 4:35

**Licensing Update**  
*Director of Licensing - Steven O'Shields*

4:35 – 5:00

**Q & A Open Forum – What Do You Want to Know?**

5:00

**Closing Comments**  
*Commissioner Caroline C. Jones*